

## CCV VDI REFRESH RFP (April 18,2022)

### Emailed questions:

Q) How to register for ZOOM meeting?

A) Please have a representative send a list of all attendees to Charles Bombard ([Charles.bombard@ccv.edu](mailto:Charles.bombard@ccv.edu)) to be included in the ZOOM call.

Q) Section 1.1 - There are four institutions listed, which are slightly different from the five colleges listed in the header. Does the RFP cover all schools or just the four?

A) This request for proposals is only for CCV currently. Depending on how the other entities within the VSC move forward on their requirements/needs for remote desktop/application access they may become interested in using our selected product or choose their own. At this time this proposal is scoped for CCV use only.

Thank you for bringing the difference between the header and section 1.1. Section 1.1 is the correct list of schools.

Q) Section 3.1.16 - For the persistent desktops - Do these need to persist the user profile, the OS changes or both?

A) For all desktops we would need to have profiles to persist. When persistent desktops are mentioned in this proposal, we are referring to desktops that are dedicated to a single user. The primary purpose for these have been when a staff member requires a machine with a fixed known IP address for all transactions. The other reason we have done this is for a select few users who needed the same software image as our VDI but required some additional hardware requirements.

Q) Section 3.1.16 - Is presenting the physical desktops to users in the scope of the RFP?

A) CCV has received some responses that inquired about providing end points to connect to our VDI solution. This is not part of the scope of this RFP. If there are recommended end points for a solution a bidder proposes, we would be interested in information about those within the solution provided.

We present physical desktops to end users via our current VDI infrastructure. If this is something that your solution does not support we will still consider proposals that do not include this support as there are other methods, we can provide this outside of VDI. It is convenient for us to use our current Horizon View infrastructure for this purpose.

### ADDITIONAL INFORMATION:

During a review of our current utilization, we received the following Live Optics information:

Live Optics ID	Number of VMs	IOPS	Mbps	Useable Storage (GiB)	CPU GHz	Memory (GiB)	Read %	Read I/O Size (KiB)	Write I/O Size (KiB)
1535933	95	3091.2	41.12	10501.3	81.16	628.32	67	11.11	18.72

Please do note that this was taken during a time when we were working on some profile issues so the total VM count was higher than our total actual use as we had mirrored our primary pool (same hardware specification for VMs) to test two different profile management processes.