In what format would VSC like the proposal returned (word, pdf, etc)?
The proposal can be in Word or pdf.

Requirement 3.1.3 states, "Robust mobile device support". Is consistency and parity between the mobile and web apps a requirement for VSC?
Parity of content is preferred between mobile and web versions of the portal.

Requirement 3.1.6 states, "Ability to integrate with campus academic and administrative systems…" Is there constancy in these systems across the whole system, or does each school run different systems or versions of systems?
There is constancy in these systems across the VSC.

Requirements 3.1.10 and 3.1.11 relate to personalized notifications and pop-ups. Is it a requirement that these notifications can be either scheduled, on demand, or upon log-in across multiple channels including email, sms, and push notification?
At a minimum, we would like the ability to create announcements and push notifications.

Requirement 3.1.14 states, "Ability to search the portal content and tools." Is searching outside the portal and tools also a desired capability?
At minimum, we would like to be able to search the content and tools inside the portal.

Requirement 3.1.16 states, "Easy to use interface for non-technical content/page editors…" Is the ability to pull, embed and display content created outside the portal (from a CMS or other system) desired?
Requirement 3.1.16 is seeking a solution that is easy to use for non-technical content editors. We do not expect that group to pull, embed and display content from outside the portal.

Requirement 3.1.18 states, "Analytics and reporting features…" Is the desire to be able to access success indicators that could be added to algorithmic success profiles?
The desire is to be able to use analytics to improve the content and services provided by the portal.

Will each campus employ its own system administrator(s)?
This has not yet been determined.

How does VSC determine a student's primary, degree-granting institution? Is that in Colleague? Is that a role/claim in their IDP?
Primary institution is available in the IDP.

Has the VSC configured Ethos integration?
The VSC is currently in the process of implementing Ethos.

If Ethos Identity is not in use now, would VSC move to EIS/EEID if it was a requirement for a shared environment?
The VSC is not interested in switching from our current IAM vendor.

If a student attending institution A takes classes at institution B, would the student have two separate IDP logins? Would the student have two separate student records in Colleague?
Students enrolled at multiple VSC institutions have one record in Colleague and one IDP login.

How many different Single Sign On configurations will be required?
One single sign on configuration.

The RFP mentions Canvas LMS and Ellucian Colleague SIS. What other systems will you be needing the solution to integrate with?
Microsoft O365

Is your Canvas LMS and Colleague shared between all four campuses or is there a separate instance at each location?
Both Canvas LMS and Colleague are each one instance shared among all VSC colleges.

If Canvas and Colleague are shared, is it on premise or in the cloud?
Colleague is on premise and Canvas is in the cloud.

After selection and award is complete what is your desired go-live timeframe?
Go-live timeframe has not yet been determined.

Your RFP mentions your students are from around the world. Will the solution need to be in multiple languages?
Our only language requirement for the solution is English.

Section 3.1.6 - What version of Canvas is the system using?
The SaaS version of Canvas, which is frequently updated, on a regular schedule.

Section 3.1.7 – Ability to display live data pulled from other systems – Can you provide an example of the data you would like to have pulled?
Our wish list includes: class schedule, email, to do lists, calendars

Section 3.1.8 – Integrated user calendar that pulls events from multiple locations. – Can you provide an example of what you mean by "multiple locations?"
Canvas and Microsoft O365

Section 4.2 – Pricing question – Is your preference to have one instance of the portal to serve the four institutions, or do you want four instances, one for each college or university?
We're not certain yet, and that might depend on the flexibility of the solution. If possible please provide pricing for both options.